

## The City of Glendale, California Awards Contract to Edgesoft for Location-Centric Software System

*Enterprise Land Management System to facilitate unparalleled integration of data and departments throughout City*



**Santa Monica, Calif. (February 27, 2007)** Edgesoft, Inc. announced that the City of Glendale has awarded Edgesoft with a contract to implement the Enterprise Land Management System (eLMS™). After undergoing a formal RFP process for a new "City Services Interface" (CSI) System, the City selected eLMS™ as the best software solution to improve internal operations and public services through web-based, enterprise technology.

The City's objective was to increase the accuracy of information and the speed of processing customer service requests to improve public service to citizens, through a suite of applications to manage Customer Request for Services, Building Permit Issuance, Planning Applications Case Management, Code Enforcement, Business Tax and Licensing, Fire/Building/Public Works/Police/Planning/Neighborhood Services Inspections, and Land Records Data Management. Overall, the City sought to replace and update its previous system and to automate business processes and citizen services within a single, flexible, all-encompassing system.

Edgesoft's award-winning eLMS™ solution provides a robust foundation for automating municipal permitting and licensing functions, resulting in a true integration of services. The City of Glendale concluded that eLMS™ offers the best functionality for multiple departments, the most comprehensive set of management and development tools for technical staff and the tightest integration with the rest of the City's software environment. It will fulfill the City's priorities of advancing interdepartmental communication and coordination; increasing management control and accountability through more accurate and accessible data management; and enhancing cost recovery through improved fee assessment and permit monitoring.

Edgesoft has been in business as a software vendor for 10 years, and is located in Santa Monica. Current existing clients include the City of Beverly Hills and the City of Burbank. Edgesoft is excited to see its market growing, as eLMS™ receives accolades for its power to transform business processes and citizen services within city government.

### **About the City of Glendale**

The City of Glendale has the third-largest population in Los Angeles County, with more than 200,000 residents. Edgesoft looks forward beginning a partnership with our newest client in Southern California, as eLMS™ gains recognition for its innovation within local government.