



## **The City of San Fernando, California Awards Contract to Edgesoft for Citywide Implementation of the Enterprise Land Management System (eLMS™)**

*eLMS™ implementation represents milestone in City's transition to cutting-edge technology and e-government systems*



**Culver City, Calif. (September 10, 2007)** Edgesoft Inc. announced that the City of San Fernando selected the Enterprise Land Management System (eLMS™) as its first integrated enterprise system to further the City's strategic goals of "exceptional customer service and increased productivity and efficiency."

The City had been using outdated and non-integrated databases that did not easily enable staff to access accurate, real-time information on critical issues. Seeking new ways to reduce costs, improve efficiency and enhance service delivery, City staff thoroughly analyzed departmental needs and investigated available technologies. The City determined that eLMS™, used by neighboring cities such as Burbank, Glendale and Calabasas, offered the best solution in terms of functionality, latest technology and cost-effectiveness.

According to City Administrator Jose Pulido, the "eLMS™ software represents a major step in the City's desire to transition into current technology and e-government systems. The software offers an easy-to-use system that efficiently impacts the way the City delivers services – from completing field inspections to managing citizen service requests."

eLMS™ will be installed in phases at the City of San Fernando. Phase I will consist of the Code Enforcement Module and the Permits & Inspections Module; Phase II will consist of the Planning & Planner Update Module and the Citizen Request Case Tracking Module.

The City's requirements include issuing permits, inspections, workflow, project management, plan review, code enforcement and more. The City also desired a system that would integrate with other key City databases such as within Finance and Police, resulting in significantly more efficient and effective information management.

eLMS™ will fulfill the City's objectives of streamlined business processes and heightened interdepartmental coordination. The location-based technology will enable City management to analyze data by geographic area and parcel to proactively identify trends and emerging issues.

Edgesoft has been in business as a software vendor for 10 years, and is located in Culver City. Current clients include the cities of Beverly Hills, Burbank, Glendale and Calabasas.

### **About the City of San Fernando**

The City of San Fernando has a population of approximately 25,000 and became the first organized community of the San Fernando Valley in 1874. It has a rich cultural history and prides itself with a responsive city government and civic-minded residents.